

2016 Annual Drinking Water Quality Report

Robbins Water System

Water System Number: **03-63-015**

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies.

If you have any questions about this report or concerning your water, please contact Tommy Gibbons, Public Utilities Director at (910-690-5570). We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held every 2nd Thursday of each month at the Robbins Town Hall, 101 N. Middleton Street, Robbins NC 27325. Included in this report are any notices and/or system violations that may be required to send to our water system Customers, ie; Public Notices, and/NOV's

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Montgomery County Water System is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is surface water from Lake Tillery, part of the Yadkin-Pee Dee Basin. The water is treated at 724 Hydro Road located in Mt. Gilead, NC.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Montgomery County Water System was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Lake Tillery	Moderate	July 2015

The complete SWAP Assessment report for Montgomery County Water System may be viewed on the Web at: www.ncwater.org/pws/swap. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Violations that Your Water System Received for the Report Year

During 2016, or during any compliance period that ended in 2016, **Montgomery County** received a single combined filter effluent and a monthly combined filter effluent violation that covered the time period of 01/01/16 – 01/31/16. Both violations resulted from a single event - a chemical feed system malfunction exacerbated by abnormally high raw water turbidity levels of up to 75.2 NTU – twenty times the normal levels. The malfunction was repaired within eight (8) hours. Subsequent repairs, replacements, and maintenance schedules have been implemented to prevent future occurrences.

During 2016, or during any compliance period that ended in 2016, Robbins Water System tested “positive” for Total Coliform on 7/21/16 however did not test “positive” for Fecal Coliform. Flushing and chlorination was increased and subsequent tests produced “negative results”.

Robbins Water System received a NOV (Notice of Violation) for failure to distribute “Lead Consumer Notice” at locations where lead was sampled beginning a 3 year compliance period beginning January, 2014. All notices have since been distributed. There are no customers that exceeded the action level for lead.

Robbins Water System received a NOV (Notice of Violation) for “Total Coliform Reporting Violation” from 11/1/16 to 12/10/16. This NOV was due to Lab reporting error and the attached Notice to the Public meets reporting violation requirements.

Treatment Technique Violations (Montgomery County Water System)

TT Violation	Explanation	Length of Violation	Steps Taken to Correct the Violation	Health Effects Language
Single Combined Filter Effluent	Heavy rainfall increased naturally occurring turbidity in our source water. Concurrently, a problem occurred with the chemical feed system which treats turbidity. The single combined filter effluent turbidity levels rose above the	01/02/16 - 01/03/16	Chemical feed malfunction was repaired and plant personnel increased preventative maintenance on equipment associated	Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These

	standard of 1 NTU		with treatment failure to assure this does not happen again.	organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches
Monthly Combined Filter Effluent	Turbidity levels returned to normal on January 5, 2016. Although the turbidity levels were quickly returned to normal, the event caused 9.4% of combined filter effluent turbidity samples during the month of January to exceed 0.3 NTU - the standard is that no more than 5 percent of the combined filter effluent samples may exceed 0.3 NTU per month	01/02/16 - 01/05/16	Chemical feed malfunction was repaired and plant personnel increased preventative maintenance on equipment associated with treatment failure to assure this does not happen again.	Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2016.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Important Drinking Water Definitions:

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/L) - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/L) - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Million Fibers per Liter (MFL) - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Tables of Detected Contaminants

Turbidity* (Montgomery County Water System)

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	Y	11.8 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (NTU) - Lowest monthly percentage (%) of samples meeting turbidity limits	Y	90.6%	N/A	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Inorganic Contaminants (Montgomery County Water System)

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	1/1/16-12/31/16	N	0.94	0.0	0.94	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Synthetic Organic Chemical (SOC) Contaminants Including Pesticides and Herbicides (Montgomery County Water)

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Atrazine (ppb)	2/11/16-11-22-16	N	0.34	ND	0.34	3	3	Runoff from herbicide used on row crops

Lead and Copper Contaminants (Robbins Water System)

Contaminant (units)	Sample Date	Your Water	Number of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	1/1/14-12/31/16	0.0278	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	1/1/14-12/31/16	0.001	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Total Organic Carbon (TOC) (Montgomery County Water System)

Contaminant (units)	TT Violation Y/N	Your Water (RAA Removal Ratio)	Range Monthly Removal Ratio Low - High	MCLG	TT	Likely Source of Contamination	Compliance Method (Step 1 or ACC# __)
Total Organic Carbon (removal ratio) (TOC)-TREATED	N	1.66	1.18-2.86	N/A	TT	Naturally present in the environment	Step 1

Disinfectant Residuals Summary (Robbins Water System)

	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
				Low	High			
Chlorine (ppm)	2016	N	0.69	0.21	1.24	4	4.0	Water additive used to control microbes

Stage 2 Disinfection Byproduct Compliance - Based upon Locational Running Annual Average (LRAA) (Robbins Water System)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water (highest LRAA)	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)						N/A	80	Byproduct of drinking water disinfection
B01	2016	N	80	65.7	104.0			
B02	2016	N	71.55	57.4	90.1			
HAA5 (ppb)						N/A	60	Byproduct of drinking water disinfection
B01	2016	N	32	17	50			
B02	2016	N	45.75	36	52			

For TTHM: *Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.*

For HAA5: *Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.*

NOTICE TO THE PUBLIC – Reporting Violation

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for ROBBINS WATER SYSTEM

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the monthly compliance period beginning November 1, 2016, we did not report the results of monitoring for Total Coliform (routine sample).

Our system failed to notify the state drinking water program as required by December 10, 2016. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

While we did not notify the state as quickly as we should have, we have [enter your corrective action] on [enter date]. We are no longer in violation.

Failure to report TCR results was due to lab data entry error. NC DEQ was notified of effort to correct this issue on 12/8/16. This Public Notice satisfies Reporting Violation requirements.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person T. Gibbons	System Name ROBBINS WATER SYSTEM	System Address (Street) 101 N. Middleton St.
Phone Number 910-948-3063	System Number NC0363015	System Address (City, State, Zip) Robbins, NC 27325

Notice of Violation Date: January 6, 2017

Date Notice Distributed: 3/31/17

Method of Distribution: Water bill & URL

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: 
(Signature)

David Lambert
(Print Name)

3/31/17
(Date)